



## FULL-SIZE FIELD TEN-YEAR PRODUCT LIMITED WARRANTY

ForeverLawn, Inc.® warrants that your SportsGrass® by ForeverLawn® synthetic grass surface will be free from defects in materials for a period of ten (10) years from the original purchase date. Additionally, ForeverLawn, Inc. warrants against excessive or premature wear (stipulated as more than 20% decrease in pile height as defined in the specifications sheet).

The recommendations for proper maintenance, as outlined in the Maintenance Guidelines (attached), shall be considered in determining neglect or improper maintenance of the SportsGrass turf system and shall be considered an integral part of this guarantee.

This guarantee, specifically, does not pertain to or obligate ForeverLawn, Inc. in any way regarding materials applied or labor performed which was not under its control or which was supplied or performed by others. Assistance or recommendations provided to the owner or representatives regarding ancillary designs, plans, or drawings in no way extend this guarantee to materials or workmanship beyond those specifically supplied or controlled by ForeverLawn.

The obligations of ForeverLawn under the guarantee are subject to full payment of all monies due for materials and/or labor related to the above referenced project, as well as the payment of any debt obligations relevant to the project.

### **Transferability:**

This Limited Warranty is transferable to a new owner if the property on which the SportsGrass product is installed is sold and/or if property ownership is transferred. In order for this transfer to be effective, the original purchaser must contact ForeverLawn via e-mail ([warranty@foreverlawn.com](mailto:warranty@foreverlawn.com)) within 30 days of transfer with original purchase date and new owner information. The new owner must retain a copy of the original receipt or invoice for future warranty use.

### **What is not covered:**

- Conditions arising from normal wear and tear including, but not limited to, laying down or compression of fibers and discoloration due to residue buildup on the fibers.
- Damage from misuse, abuse, or vandalism.
- Damage from metal cleats or spikes.
- Damage from external sources including, but not limited to, flames or heat from vehicle exhaust, magnified light sources, or excessive friction.
- Damage caused by vehicles or heavy equipment driving on the turf.
- Conditions arising from a change in site condition such as shifting earth or nearby structures.
- Acts of God such as, but not limited to, fire, flood, and lightning damage.



### What you must do:

- Identify problem area with photographs and documentation.
- Contact ForeverLawn via telephone (866.992.7876) or e-mail (warranty@foreverlawn.com) with description and documentation of issue. Include in this contact the original purchase date and a copy of the contract.

### What we will do:

- ForeverLawn, Inc., at its discretion, will repair or provide replacement for the defective product or component at no cost to the owner for the term of the warranty.

### Limitations:

- Your exclusive remedy, IN LIEU OF ALL INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES, INCLUDING FOR NEGLIGENCE, is limited to repair or replacement of any product or component deemed to be defective under the terms and conditions stated above. ForeverLawn will bear no other damages or expenses.
- Repair or replacement of a product or component under the terms of this limited warranty in no way lengthens the limited warranty period.

Outside the terms and conditions specifically outlined herein, ForeverLawn, Inc. does not make any representations or warranties, whether written or oral, statutory, express or implied, including without limitation, any warranty of merchantability or of fitness for a particular purpose. ForeverLawn, Inc. disclaims any liability for any special, incidental, or consequential damages of any nature whatsoever. This warranty is governed by the laws of the state of Ohio without regard to rules pertaining to conflicts of law. The state or federal courts for Stark County, Ohio, shall have exclusive jurisdiction over any disputes relating to this warranty.



## MAINTENANCE GUIDELINES

SportsGrass® synthetic turf should be groomed occasionally (every 2 to 4 weeks, depending on use) with a grooming brush and rotary sweeper approved or designed by ForeverLawn®. Information on recommended equipment is available upon request from ForeverLawn. Dirt or debris, which accrues on the turf as a result of use, should be removed regularly by grooming brush and rotary sweeper, to avoid excess accumulation.

Food (including sunflower seeds), chewing gum, tobacco products, or other foreign substances should not be allowed on the field. Spills of foreign substances should be removed as quickly as possible using a cleaning solution specifically designed for artificial turf and approved by ForeverLawn. Use of cleaning chemicals, solutions, solvents, or any other cleaning materials not specifically approved (in writing) by ForeverLawn is prohibited. Information regarding cleaning materials is available upon request from ForeverLawn.

Footwear should be restricted to molded or detachable cleats (maximum 1/2"), turf shoes, or other flat-soled athletic shoes, such as cross-trainers or running shoes. Use of metal cleats or spikes is discouraged, as ForeverLawn does not accept liability for damage caused by such footwear. Pets or other animals should not be allowed on the turf. The drainage systems serving the site should be inspected at least annually to ensure they are functioning properly. ForeverLawn should be informed immediately of any malfunction of the drainage system that might affect the performance of the SportsGrass surface.

Use of equipment (other than an approved brush or sweeper) such as leaf blowers, heaters, or snow blowers shall be at the risk of the user, as ForeverLawn is not responsible for damage caused by such equipment. ForeverLawn should be consulted prior to any such use, in order that the user is fully informed of any associated risks. Motorized vehicles of any kind should not be permitted on the synthetic grass surface except as used for periodic maintenance or emergencies. If an emergency vehicle, such as an ambulance, must traverse the turf, extreme caution should be taken in starting, stopping, and turning.

The SportsGrass surface should be properly protected from sharp or pointed edges of any objects or equipment placed on the field. Standard protective mats such as Trax Armor are recommended for this purpose. Only paints approved by ForeverLawn may be used for lines and markings. Information regarding paint is available upon request from ForeverLawn.

Only resilient particles approved by ForeverLawn shall be used as infill or infill replacement. Infill relocation or replacement should only be performed under the direction and approval of ForeverLawn.